

eNETS Credit Refund Request Form

Please Email or Fax to enetschargeback@nets.com.sg or +65 62760780 upon form completion

Note: Fields with * are mandatory

Transaction Details			
Merchant Name*			
eNETS Merchant ID*		Date of Transaction*	
Merchant Ref*		Time of Transaction*	
Transaction ID	(RRN or GW_Ref)		
Currency*		Amount of original transaction*	
Bank Authorization Code		Amount to be credited back*	
Credit Reason(s)			
Requestor's Details			
Company*			
Name*			
Contact No.*			
Email Address*	(*Confirmation will be sent to this email address)		
Designation		Date	
Authoriser Name & Signatory*	Company's Stamp		

For eNETS Office Use Only			
Approved by (Name & Signature)			
Performed by (Name & Signature)		Date Performed	
Checked by (Name & Signature)		Date Checked	
Remarks			